



## SOUTH DAKOTA MEDICAL CANNABIS PROGRAM

600 EAST CAPITOL AVENUE  
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### RE: METRC Training

We would like to take a moment to remind and encourage you to log into METRC and complete the METRC Training. The METRC training will help you with learning the system, better allow you to maneuver around in METRC, and to assist you in learning how to enter your product into METRC.

Please contact METRC Support for questions or assistance.

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#### Customer Support:

- <https://support.metrc.com/>
- [support@metrc.com](mailto:support@metrc.com)
- 1-877-566-6506

The link provided will get you to the SD METRC Partner Page:

<https://www.metrc.com/partner/south-dakota/>

Once on the SD Partner Page scroll down and you will see the following –  
Register for the New Business Training in METRC. - (link included)

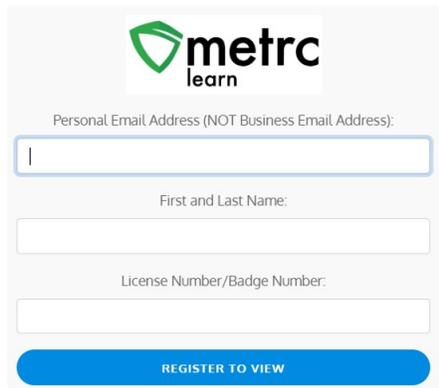
<https://metrclean.us.getbridge.video/player/container/2262737063675696462?auth=invitee&embed=true>

#### WELCOME TO METRC'S TRAINING RESOURCES

If you are new to Metrc and have your license from the state.

[NEW BUSINESS TRAINING](#)

Click on the new business training and the following will come up. You need to have your SD Certificate # you were issued for your establishment,



The image shows a registration form for METRC Learn. At the top left is the METRC Learn logo, which consists of a green shield icon with a white outline, followed by the text 'metrc' in a bold, black, sans-serif font and 'learn' in a smaller, black, sans-serif font below it. Below the logo, the text 'Personal Email Address (NOT Business Email Address):' is displayed above a white input field with a blue border. Underneath that is the text 'First and Last Name:' above another white input field with a blue border. Below that is the text 'License Number/Badge Number:' above a third white input field with a blue border. At the bottom of the form is a blue button with the white text 'REGISTER TO VIEW'.

Complete the information to register in METRC Learn and complete the new business training.

After completing the new business training, you can register for METRC Learn which will help you learn more about METRC and the steps you need to take when entering your information in METRC.

You will scroll down to where it says:

If you are already active in Metrc and are looking for additional training.

METRC LEARN

You will complete the registration through “The Bridge” Training. Once you complete the registration you will receive an invitation for training similar to this

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**Metrc Learn has set up an account for you to access our modern, intuitive, mobile learning platform.**

The email will contain the email you need to use, and you will have to set a password and you are on your way to learning in METRC or the other option you have it so scan the QR Code below and get started.



Sharpen your Metrc skills  
with our new training resource,  
**Metrc Learn.**

Scan the QR code to access:

- On-demand training resources,  
accessible 24/7
- Over 200 courses for licensees  
(and growing)

Thank you for taking the time to take this important training. Please contact [METRC Support](#) as needed.



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